

ArcGIS Desktop via Mason Citrix Virtual Computing Lab

This document walks you through the steps required to access ArcGIS Desktop software using the Citrix Virtual computing Lab (VCL) environment at Mason.

Step 1: Installation of Citrix Workspace App

As a first step download and install the Citrix Workspace App in either Mac or Windows.

Please find below the respective links

- Mac: <https://www.citrix.com/downloads/workspace-app/mac/workspace-app-for-mac-latest.html>
- PC: <https://www.citrix.com/downloads/workspace-app/windows/workspace-app-for-windows-latest.html>

Step 2: Log in to the Cisco AnyConnect Virtual Private Network (VPN) client

- If you are on campus and connected to the Mason network, skip this step and go to Step 3
- If you are not using a university-managed computer, you will first need to download the Cisco AnyConnect VPN client. For Windows, Mac, and Linux devices, download the client from the respective links below. Follow these instructions to ensure you have the Cisco AnyConnect client:
 - [Windows](#)
 - [Mac](#)
 - [Linux](#)
- Once installed, enter your desired URL for your VPN group in the format “vpn.gmu.edu/”

Mason Employees

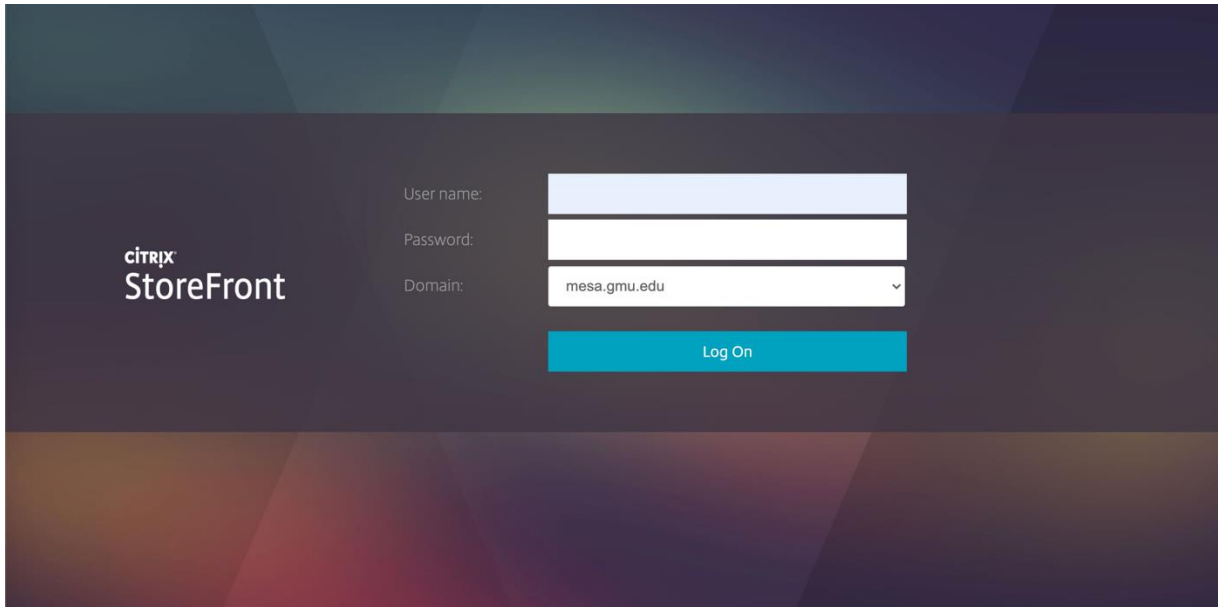
If you do not know your specific VPN group or do not have one, you may enter “vpn.gmu.edu” and click Connect. Select “GENERAL” from the Group list and log in with your NetID and Patriot Pass password. You will need to use two-factor authentication (2FA).

Students

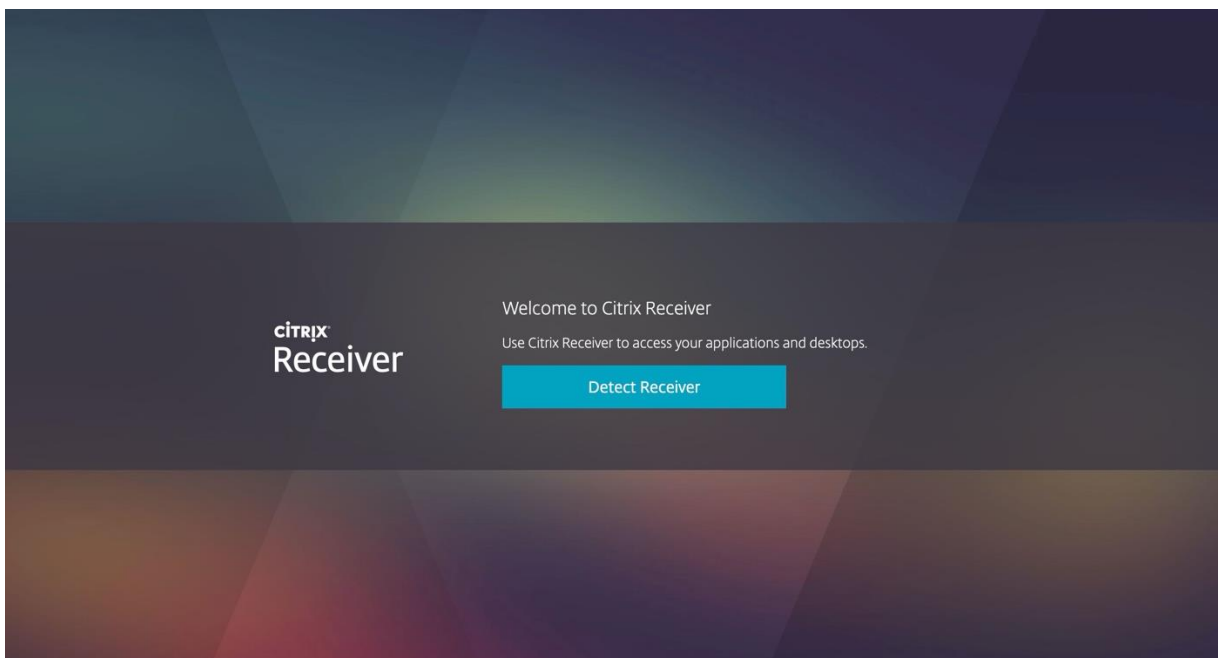
If you do not know your specific VPN group or do not have one, you may enter “vpn.gmu.edu” and click Connect. Select “STUDENT” from the Group list and log in with your NetID and Patriot Pass password. You will not need to use two-factor authentication (2FA).

Step 3: Accessing Citrix Virtual Computing Lab

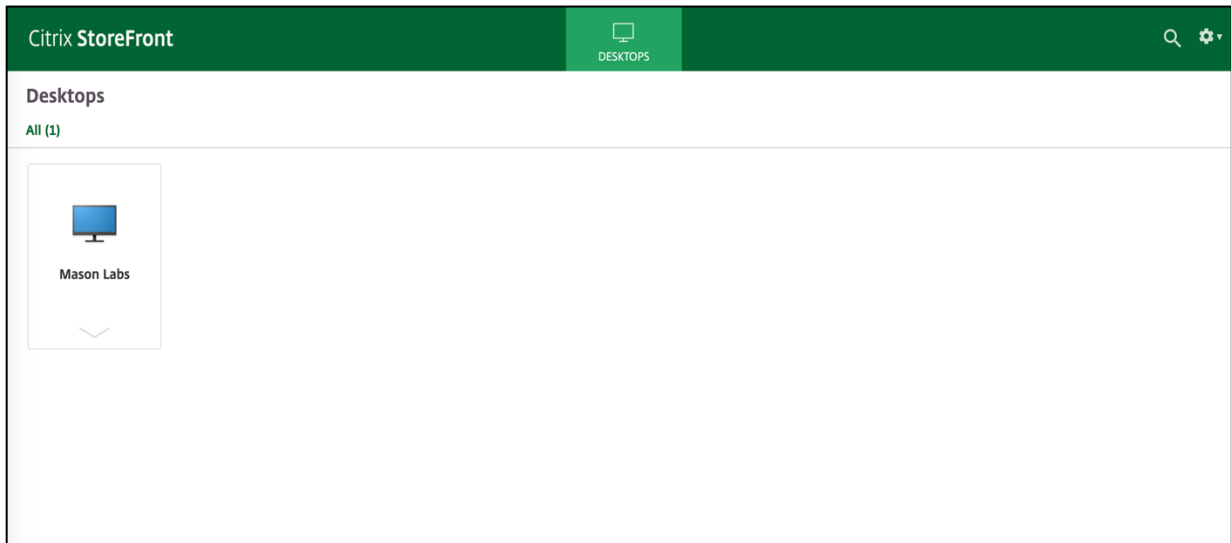
- Open a browser and go to <https://mymasonapps.gmu.edu> (**Note:** You will not be able to reach this page if you are not connected to the VPN)



- After logging in, you will be asked to “Detect Receiver”. Click the **Detect Receiver** button.



- Locate the Citrix Workspace App installed on your computer and launch it. Once it connects, you will be presented with the Mason computing resources you have access to, for most users that will be the **Mason Labs** Desktop. Click the icon to launch and access the Lab



- Once you are logged into the Citrix VCL, you can find the ArcGIS software in the Start Menu

